



QUALITY HERALD

THE ART OF BUILDING TOMORROW

Where Engineering,
Innovation & Quality
Shape the Future

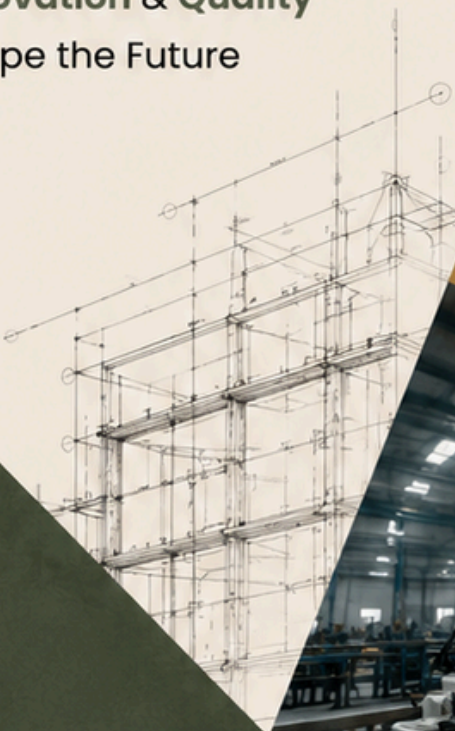


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ABOUT THE JOURNAL

Quality Herald – The Voice of Excellence is a monthly professional magazine published by Quality Growth Services Pvt. Ltd. (QGS Group).

It serves as a platform for sharing practical insights, innovative ideas, and thought leadership across Quality Management, Sustainability, Business Excellence, emerging technologies, and the evolving landscape of modern business.

The September 2026 edition, themed **“The Art of Building Tomorrow,”** explores how organizations, leaders, innovators, and communities are shaping the future through creativity, technology, sustainable practices, innovation, and excellence. The edition highlights the ideas, strategies, and transformative approaches that are helping build a smarter, more resilient, sustainable, and human-centric tomorrow.

The magazine welcomes contributions from professionals, academicians, researchers, industry experts, and students who wish to share knowledge, research, case studies, innovative perspectives, and best practices that can inspire meaningful change and create real-world impact.



AIMS

To be the leading platform for sharing practical insights, innovative ideas, and thought leadership in the field of Quality, Sustainability, Operations, and Business Excellence. It seeks to inspire professionals, academicians, and organisations to adopt and implement quality-driven approaches that lead to continuous improvement and societal value.

FREQUENCY
Monthly

FORMAT
Online

LANGUAGE
English

STARTING YEAR
2023

SCOPE

- Management System
- Sustainability and ESG Practices
- Operational and Business Excellence
- Women Empowerment
- Youth, Education and Future of Quality Leadership
- Industry 4.0 and Artificial Intelligence

SUBMISSION GUIDELINES

- Original & unpublished work
- Word Count: 1000–1500 words
- Format: MS Word
- Tables & Figures: Clearly labelled
- Referencing: Author–Date (APA) style
- Plagiarism: <10%
- Peer-reviewed by editorial board

WE WELCOME

- Articles / Case Studies
- Research Papers
- Industry Insights

AUTHOR BENEFITS

- Publication in a reputed professional magazine
- Visibility among industry & academic leaders
- Contribution to the knowledge community
- Digital certificate of publication



REVIEW POLICY

- Double-blind peer review
- Feedback within 1–2 weeks
- Editorial board may accept, request revisions, or reject submissions



SUBMIT YOUR ARTICLE

We invite quality-driven professionals, academicians, and industry experts to contribute and be a part of this journey of excellence.

Email: info@ggspl.com

Quality Herald – The Voice of Excellence
Vol-3, Issue-9 | September 2026

Dear Readers,

It gives me immense pleasure to welcome you to the September 2026 edition of *Quality Herald – The Voice of Excellence*.

The theme of this month's edition, "The Art of Building Tomorrow", accompanied by the thought "Where Engineering, Innovation & Quality Shape the Future," is particularly relevant to the world we find ourselves in today.

We often speak about the future as though it is a destination waiting for us but the future does not simply arrive. We build it.

Every product we design, every process we improve, every technology we develop, every problem we solve and every standard we establish becomes a small building block of tomorrow.

Engineering gives structure to our ideas. Innovation challenges us to imagine what could be better. Quality ensures that what we create remains reliable, safe, consistent and worthy of trust.

And therein lies an important relationship.

- Engineering makes things possible.
- Innovation makes them better.
- Quality makes them dependable.

For many years, organisations could perhaps afford to treat these as separate disciplines. Engineering developed the solution, innovation teams searched for the next opportunity, and quality ensured conformity. That separation is becoming increasingly difficult to sustain.

Today, artificial intelligence is entering engineering decisions. Manufacturing systems are becoming connected and autonomous. Digital twins are allowing us to experiment before physical implementation. Sustainability considerations are influencing materials, processes and supply chains. Data is increasingly becoming an engineering resource rather than merely a reporting tool.

The speed at which we can create has increased enormously.

But speed brings with it a new responsibility.

Just because we can build something faster does not necessarily mean we are building it better.

Innovation without discipline can create complexity. Technology without purpose can create expensive solutions to insignificant problems. Engineering without consideration for sustainability can transfer today's problems to tomorrow. And quality introduced only at the end of development can do little more than identify what should have been prevented much earlier.

This is why the meaning of quality itself must evolve.

Quality cannot remain confined to inspection departments, audit schedules, certificates, control charts or nonconformity reports. These remain important, but they represent only part of its purpose.

Tomorrow's quality professional must increasingly participate where tomorrow is actually being created — in design, technology, innovation, risk assessment, sustainability, data, strategy and decision-making.

Perhaps the greatest contribution of quality to the future will not be its ability to detect failure.

It will be its ability to help us design failure out before it occurs.

The same philosophy applies to innovation.

An idea does not become valuable merely because it is new. It becomes valuable when it solves a meaningful problem and can eventually become reliable, repeatable, scalable and sustainable.

That is the point where innovation and quality cease to be opposites.

In fact, quality is what allows innovation to earn trust.

As you explore this edition of *Quality Herald*, I invite you to look beyond the individual articles and consider a larger question.

We spend considerable time asking:

"What will the future look like?"

Perhaps we should ask instead:

"What kind of future are we helping to build?"

Because the factories, technologies, organisations, products and systems of 2030 and beyond are not going to appear suddenly one morning.

Their foundations are being laid in the decisions being made today.

And that is why building tomorrow is not merely an engineering challenge.

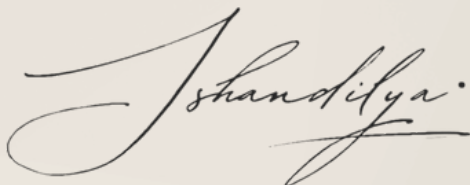
It is an art. An art that requires imagination to envision it, engineering to create it, innovation to advance it, and quality to make it endure.

On behalf of the entire editorial team, I welcome you once again to Vol. 3, Issue 9 of *Quality Herald – The Voice of Excellence*.

May this edition inspire us not merely to anticipate the future, but to take responsibility for shaping it.

Because tomorrow is not something we wait for.

Tomorrow is something we build.



Chief Editor - Dr. Sumit Shandilya

Quality Herald – The Voice of Excellence


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“*Excellence is not a skill,
it is an attitude.*”



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Director - Mr. Ramesh C Grover



The Art of Building Tomorrow: Where Engineering, Innovation & Quality Shape the Future

The future is not a distant horizon to be waited for; it is a structure we design, brick by deliberate brick. In boardrooms, workshops, labs, and on factory floors, a quiet craft is unfolding. This is the art of building tomorrow, where engineering, innovation, and quality converge to create resilient systems, humane products, and sustainable societies.

Visionary Foundations

Great futures begin with clear intent. Vision acts as the blueprint that aligns teams, resources, and timelines, translating abstract aspirations like resilience, accessibility, and sustainability; into measurable goals and prioritized roadmaps. Leaders who craft a compelling vision do more than just set targets; they create a shared language that turns disparate specialists into a cohesive creative force.

At this stage, design thinking and systems-level planning are essential. Engineers translate the overarching vision into constraints and opportunities, while strategists map out dependencies and risks. The result is a living plan designed to anticipate change rather than merely react to it.

Engineering as Craft

Engineering is the discipline where imagination meets rigorous execution. It is both a science and an aesthetic, balancing elegance with robustness. Good engineering treats complexity as a material to be shaped, not a problem to be hidden. It actively embraces modularity, clear interfaces, and graceful failure modes so that systems remain comprehensible and repairable as they scale.

Key practices include:

- Iterative prototyping
- Cross-disciplinary reviews
- Rigorous validation

When teams prioritize clarity through clean code, readable schematics, and reproducible tests, they create artifacts that future teams can extend without breaking. Engineering craftsmanship is the cultural glue that preserves institutional knowledge and accelerates future innovation.

Innovation Ecosystems

Innovation rarely springs from a single isolated mind. It thrives in ecosystems where curiosity, diversity, and feedback intersect. Designing these ecosystems means creating environments where experiments are cheap, learning is rewarded, and collaboration crosses traditional boundaries, bridging academia and industry, startups and incumbents, designers and operators.

Open platforms, shared datasets, and interoperable standards amplify collective progress. Equally important are the social structures that support them: mentorship, psychological safety, and incentive structures aligned with long-term value rather than short-term metrics. By cultivating these conditions, organizations turn isolated breakthroughs into sustained, systemic transformation.



Quality as Culture

Quality is not a final checkbox on a product roadmap; it is a continuous habit. A true quality culture embeds the responsibility for outcomes across every role, from junior technicians to executive leadership. It reframes defects as critical information and failures as opportunities to learn, not occasions for blame. Operationalizing quality requires a blend of measurable standards, automated guardrails, and human judgment. Continuous integration pipelines, real-world monitoring, and post-deployment reviews close the loop between the original design intent and the lived user experience. The most enduring products treat quality as a promise to users and a strict discipline within teams.

Human-Centered Examples

When engineering, innovation, and quality are perfectly calibrated, the impact is transformative across industries:

- **Smart Infrastructure:** Sensors designed by engineers, analytics developed by innovators, and maintenance regimes governed by quality protocols combine to create cities that adapt to demand, reduce waste, and actively improve citizen safety.
- **Medical Devices:** Rigorous engineering for safety pairs with innovation for usability and uncompromising quality for patient outcomes. Here, technology becomes an extension of care rather than a barrier to it.
- **Sustainable Manufacturing:** Systems thinking shines as circular design reduces material waste, modular products extend lifecycles, and transparent supply chains build consumer trust. Each incremental improvement compounds, generating both economic and environmental returns.

Building Practices for Tomorrow

To build the future effectively, organizations must adopt actionable principles today:

1. Start with clear constraints: Define exactly what success looks like and what the system must not do.
2. Prototype fast, validate early: Fail small to learn quickly.
3. Invest in observability: Measure and monitor how systems behave in the messy, real world.
4. Design for repair and upgrade: Champion longevity over planned obsolescence.
5. Foster cross-functional fluency: Engineers who understand users, and designers who understand systems, accelerate better outcomes.



Closing Perspective

Building tomorrow is an art that seamlessly blends technical mastery with human judgment. It requires leaders capable of holding long-term horizons while enabling rapid short-term learning; teams that value craftsmanship as highly as creativity; and organizations that treat quality as a distinct strategic advantage.

The future will be built by those who view engineering not merely as a set of tools, but as a holistic way of thinking, one that shapes technology to serve people, the planet, and prosperity.

Final Thought

When engineering, innovation, and quality move in concert, they do more than produce products; they create possibilities. The art of building tomorrow is the quiet, deliberate practice of turning those possibilities into realities that endure.



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Established in 1994, Quality Growth Services Pvt. Ltd. (QGSPL) is a leading consultancy firm specializing in **Quality, Environmental, and Safety Management Systems**. With a mission to foster a culture of quality and continuous improvement, QGSPL collaborates with expert consultants trained by premier European institutions. We empower organizations to enhance efficiency, achieve compliance, and improve profitability.

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Consultant, Trainer & Industry Professional



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Quality Growth Services Pvt. Ltd. (**QGS**) is inviting experienced **Consultants, Trainers, and Industry Professionals** to associate with us for upcoming **consultancy, implementation, auditing, and corporate training assignments.**



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Experience in **consulting, implementation, auditing, and/or corporate training**



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We welcome **experienced consultants, trainers, auditors, and industry professionals** interested in associating with QGS for professional assignments across various industries.

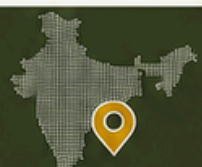


INTERESTED PROFESSIONALS ARE INVITED TO SHARE THEIR UPDATED CV/PROFILE AT:

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The role involves **frequent travel to client locations across India** for consultancy, implementation, auditing, and training assignments. Candidates should be comfortable with travel based on project requirements.



4 SEPTEMBER

HAPPY JANMASHTAMI



When purpose
guides action,
excellence follows.

Lord Krishna's teachings remind us
of the importance of **duty**, **discipline**
and **commitment**.

At QGS, these values reflect in the way
we approach **quality**, **standards** and
professional excellence.



QUALITY
IN EVERY ASSESSMENT



INTEGRITY
IN EVERY ACTION



EXCELLENCE
IN EVERY SOLUTION



VALUE
IN EVERY IMPACT

May this Janmashtami bring harmony,
happiness and strength to do what is right.

GUIDED BY PURPOSE. DRIVEN BY QUALITY.



**Piyush Srivastav,
Porter Development Administrator ,
Bharat IT services**



Building Tomorrow's Digital Foundations: How Technology Is Reshaping the Way We Work

The workplace is changing faster than ever. Technology has moved from being a support function to becoming an essential part of how organisations communicate, manage information, serve customers and make everyday decisions. As businesses continue to adapt to digital transformation, the real challenge is no longer simply adopting new tools, but understanding how technology can create better ways of working.

From cloud platforms and automation to data-driven systems and digital collaboration, organisations are building new foundations for a more connected and flexible future.

Technology as the New Foundation

Digital systems now connect people, processes and information across organisations. Tasks that once required multiple manual steps can increasingly be completed through integrated platforms, while information can be accessed from different locations in real time.

This has changed the way teams operate.

Technology allows employees to collaborate across locations, share information quickly and coordinate work with greater flexibility. For organisations, it also creates opportunities to simplify processes and respond more quickly to changing requirements.

But successful digital transformation is not simply about purchasing new software. Technology creates value when it is connected to a clear business purpose.

From Automation to Smarter Work

Automation is becoming an important part of modern workplaces. Repetitive activities such as data entry, reporting, scheduling and routine communication can increasingly be supported by digital systems.

This allows professionals to spend more time on activities that require judgement, creativity and problem-solving.

Artificial intelligence is taking this development further. Businesses can use intelligent systems to analyse large amounts of information, identify patterns and support decision-making.

The goal is not necessarily to replace people.

It is to help people work better.

The strongest digital workplaces will therefore combine technological capability with human experience. Machines can process information at speed, but people provide context, judgement and understanding.



The Connected Workplace

One of the most significant changes brought by technology is the ability to connect people and processes.

Cloud-based platforms, digital communication tools and shared information systems allow teams to work together even when they are not physically present in the same location.

For organisations, this creates greater flexibility. For employees, it can provide new ways to collaborate and learn.

However, connectivity also creates a need for better coordination. When information moves rapidly across an organisation, employees need to know what information matters, where it comes from and how it should be used.

This makes digital awareness an increasingly important professional skill.

People Still Drive Transformation

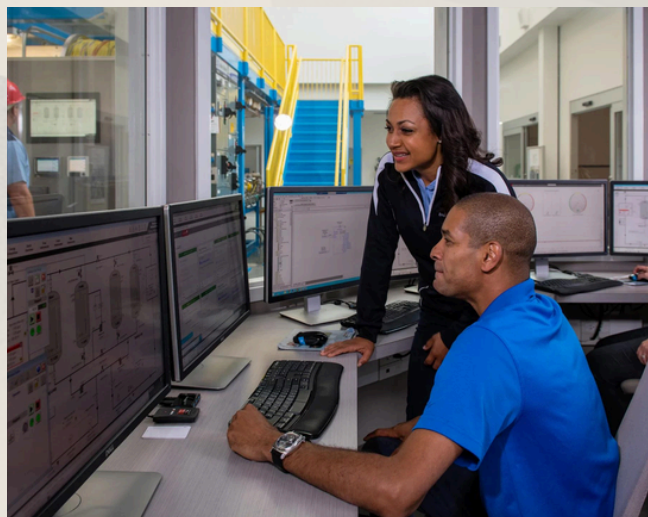
Technology may provide the tools, but people determine how effectively those tools are used.

Digital transformation can only succeed when employees understand new systems and are willing to adapt their existing ways of working.

This requires continuous learning.

Professionals entering tomorrow's workplace will need more than technical knowledge. They will need curiosity, adaptability, communication skills and the ability to learn new technologies as they emerge.

The future workplace will therefore be built around a partnership between people and technology.



The Road Ahead

The workplace of tomorrow will continue to evolve.

Artificial intelligence will become more accessible. Automation will support more processes. Digital platforms will connect teams and information in new ways. At the same time, human skills such as creativity, communication, judgement and adaptability will remain essential. The organisations that benefit most from this transformation will be those that understand this balance.

Building tomorrow is not about choosing between people and technology.

It is about bringing them together to create smarter, more adaptable and more capable organisations.

Technology provides the tools.

People provide the direction.

Innovation creates the possibilities.**

Together, they form the digital foundations on which the workplace of tomorrow can be built.



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**COMPLIANT
TODAY.**



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ALWAYS.**

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03 Access to the world's most
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04 A partner that ensures your
business is always ahead
of the curve

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the latest changes.



03 Tailored Compliance
Solutions

Designed to fit
your business
needs.



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Expertise

Insights built on
decades of
knowledge.



05 Customized
Approach

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never fits all.



06 Lifecycle
Support

From adoption to
implementation
and beyond.

HAPPY TEACHERS' DAY

“ Every audit, every training session, every lesson adds to professional excellence. ”



5

SEPTEMBER



TEACHING TODAY. EXCELLENCE TOMORROW

Knowledge shared today
creates **competence** for tomorrow.



KNOWLEDGE
SHARING



PROFESSIONAL
LEARNING



TRAINING



AUDIT
LEARNING



COMPETENCE



CONTINUOUS
IMPROVEMENT



Learn. Improve. Excel.

Celebrating everyone who
inspires learning and helps us
become better at what we do.



Chirag Bhatia
Audit Executive at KPMG



Engineering the Future: Building India's Next Industrial Era

Where Engineering, Innovation & Quality Shape the Future

India's manufacturing landscape is changing rapidly. Factories are becoming more connected, infrastructure is becoming smarter, and engineering is increasingly working alongside digital technologies. The focus is no longer only on increasing production, but on creating industrial systems that are efficient, reliable, sustainable and prepared for what lies ahead.



Engineering Beyond the Factory Floor

Modern manufacturing brings together engineering, automation, software, data and process management. Technologies such as artificial intelligence, connected systems and advanced analytics allow organisations to monitor operations, identify inefficiencies and make better decisions. This shift is also changing the role of engineers. Technical expertise now needs to work alongside an understanding of technology, quality and sustainability. The engineer of tomorrow will not simply operate a system, but help design, improve and adapt it.

Engineering Beyond the Factory Floor

Smart manufacturing is increasingly becoming part of India's industrial journey. Connected machines can provide real-time information, while predictive systems can identify potential equipment problems before they disrupt production. However, technology alone cannot create excellence. Reliable processes, skilled people and strong quality practices remain essential. The real value comes when technology and engineering work together to solve practical industrial challenges.

Infrastructure That Enables Growth

Industrial growth depends on much more than the factory itself. Roads, railways, ports, power, logistics and digital connectivity form the wider ecosystem that allows businesses to operate efficiently.

As India expands its manufacturing capabilities, infrastructure will need to become more integrated and resilient. Engineering will play an important role in creating systems that balance performance, reliability, cost and sustainability.

The future industrial ecosystem will increasingly connect physical infrastructure with digital intelligence, allowing organisations to plan better, respond faster and use resources more effectively.

Quality by Design

As industrial systems become more complex, quality cannot be treated simply as a final inspection.

Quality begins with design, materials, processes and people. Better engineering decisions can improve reliability, reduce waste and prevent problems before they occur.

For organisations competing in global markets, this connection between engineering and quality is becoming increasingly important. Good engineering creates capability, while good quality creates confidence.

The Road Ahead

India's industrial future will be shaped by the combination of engineering, innovation, technology and quality.

The factories of tomorrow will be more connected, infrastructure will become more intelligent, and skilled professionals will remain at the centre of this transformation.

Building tomorrow is therefore not simply about adopting new technology. It is about using engineering and innovation responsibly to create systems that perform better today and remain ready for the challenges of tomorrow.

Engineering provides the foundation. Innovation creates possibilities. Quality makes progress last.



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DRIVING INDUSTRY TOWARDS A GREENER FUTURE

QGS is committed to helping organizations achieve sustainable growth through carbon neutrality, ESG integration, decarbonization, and climate resilience.



Building environmentally responsible and future-ready operations.

SUSTAINABILITY JOURNEY



“SUSTAINABILITY
ISN'T AN INITIATIVE.
IT'S THE FUTURE OF
MANUFACTURING.”



- 01** | NET ZERO EMISSIONS
- 02** | CARBON NEUTRALITY
- 03** | DECARBONIZATION
- 04** | CLIMATE RISK MITIGATION & ADAPTABILITY
- 05** | BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORTING (BRSR)
- 06** | MATERIALITY ASSESSMENT



WHERE ENGINEERING, INNOVATION & QUALITY SHAPE THE FUTURE



Harshit Sukhwat
Product Manager,
Priceline

Building tomorrow is not simply about imagining the future; it is about creating solutions today that make that future possible. At the intersection of engineering, innovation, and quality lies the art of building products and experiences that shape how people live, work, travel, and connect.

Engineering provides the foundation by transforming ideas into scalable and reliable solutions. Innovation takes this foundation further by challenging the familiar and making experiences simpler, faster, smarter, and more intuitive. Together, they create possibilities that can deliver meaningful value to people.

SAFETY: THE FOUNDATION OF EVERY SUCCESSFUL PROJECT

Safety is fundamental to building anything that lasts. Whether in engineering, construction, manufacturing, or technology, a strong safety culture requires awareness, planning, training, and responsible execution. Safety is not merely about compliance; it is a shared responsibility.



Modern technology is further strengthening safety through digital inspections, real-time monitoring, automation, and smarter systems. When safety is built into every stage of a project, teams can work with greater confidence while creating reliable outcomes.

QUALITY ENGINEERING THROUGH PRECISION FABRICATION

Quality brings engineering and innovation together. A great product is not defined only by its features, but by how reliably, seamlessly, and consistently it delivers value. Every detail matters because every interaction is an opportunity to build trust.

Quality must be built into the process rather than inspected in at the end. Strong standards, testing, attention to detail, and continuous improvement ensure that solutions remain dependable, efficient, and capable of delivering long-term value.

EMPOWERING INDIA'S VISION OF SELF-RELIANCE

India's vision of self-reliance depends on the ability to design, build, innovate, and maintain capabilities using strong domestic expertise. Engineering and technology can strengthen industries, create employment, and reduce dependence on external resources.

From manufacturing and infrastructure to digital platforms and emerging technologies, Indian talent is playing an increasingly important role in shaping the nation's future. Building these capabilities today creates a stronger foundation for tomorrow.

THE ROAD AHEAD

The future will bring technologies and challenges that we cannot fully predict. However, the principles behind building a better future remain constant: strong engineering, bold innovation, uncompromising quality, and a deep understanding of the people we build for.

The road ahead requires continuous learning and improvement. Embracing technology, sustainability, collaboration, and experimentation will help organizations create products and systems that are stronger, smarter, more inclusive, and more resilient.

ENGINEERING EXCELLENCE, NATION-BUILDING IMPACT

Engineering excellence goes beyond creating products or completing projects; it creates lasting impact. When engineers, designers, business teams, and customers work together, problems become opportunities and ideas can transform into solutions that benefit society.



As a Product Manager, I believe building tomorrow is about connecting possibilities with purpose. The future will belong not only to those who predict change, but to those who have the courage to build it—one thoughtful idea, one innovative solution, and one quality experience at a time.





— 17 SEPTEMBER —

HAPPY VISHWAKARMA PUJA!

Honoring the Divine Architect of
Creation and Craftsmanship.

Lord Vishwakarma, the divine architect and engineer, represents **skill, creativity, precision** and **perfection**. His spirit reminds us that every structure, creation and solution begins with precision, dedication and the right tools.

“ Great work begins
with precision, skill
and a commitment
to quality. ”

At **QGS Group**, we carry forward this legacy through our commitment to quality, standards and excellence in every project, inspection, and professional practice—building a stronger, safer and better tomorrow.



PRECISION
in every detail



SKILL
in every action



QUALITY
in every outcome



COMMITMENT
in every project



EXCELLENCE
in every endeavour



May Lord Vishwakarma bless us with wisdom,
strength and the inspiration to build a better
and stronger tomorrow.





15 SEPTEMBER

HAPPY ENGINEERS' DAY!



Celebrating the minds
that **design, innovate** and
build a better tomorrow.

Engineers turn ideas into reality and
challenges into opportunities.
Your **creativity, dedication** and
problem-solving shape the world
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At QGS, we salute every engineer
who drives progress through
quality, innovation and **excellence**.



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with integrity



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COLLABORATE
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EXCEL
every day

“ Behind every great structure is an engineer
who believed in a **better future**. ”


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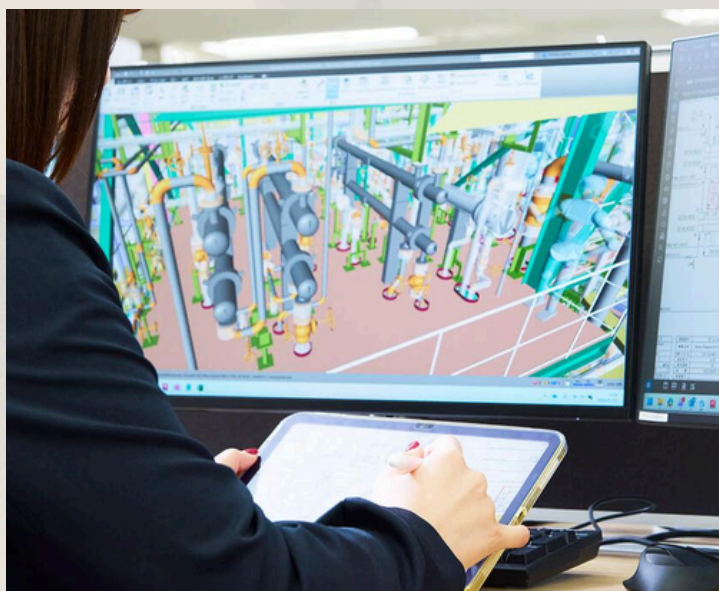
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From Trust to Transformation: Building Stronger Decisions for Tomorrow

In a world where businesses and individuals face constant change, the ability to make sound decisions has become more important than ever. Technology is evolving, expectations are changing, and organisations are increasingly required to think beyond immediate results. Building a successful future therefore depends not only on innovation, but also on the quality of decisions made today.

At the heart of every strong decision is trust. Whether it is a business partnership, a professional relationship, or a strategic investment, trust creates the foundation on which meaningful progress can be built.



Trust as the Foundation

Trust is developed through consistency, transparency and understanding. In professional relationships, people expect more than information. They expect someone who listens carefully, understands their requirements and provides guidance with responsibility.

This becomes particularly important when decisions have long-term consequences. A good decision is not always the one that produces the quickest result. It is the one that considers changing circumstances, potential risks and future opportunities.

Quality, therefore, is not limited to a product or process. It is also reflected in the quality of communication, information and judgement that supports a decision.

From Information to Insight

The growing availability of technology has changed how decisions are made. Data, analytics and digital tools provide access to more information than ever before. However, having information is only the beginning.

The real value comes from understanding what that information means.

Professionals today need to evaluate information carefully, identify relevant trends and translate them into practical decisions. Technology can improve speed and accuracy, but human judgement remains essential for understanding context and consequences.

This combination of technology and human insight is becoming an important part of building future-ready organisations.



Innovation with Responsibility

Innovation is often associated with new technologies, new products and new ways of working. But meaningful innovation goes beyond simply adopting something new. It should solve a genuine problem, create value and remain relevant over time.

For organisations, this means understanding changing customer expectations, adapting to new environments and continuously improving existing practices. The strongest innovations are often those that make systems simpler, more reliable and more effective.

This is where innovation connects naturally with quality. A new approach may be exciting, but its real success is measured by how consistently it performs and how much value it creates.



Building Relationships That Last

Long-term progress is rarely achieved through one-time interactions. Strong professional relationships are built gradually through communication, reliability and mutual understanding.

This principle applies across industries. Customers, employees, partners and stakeholders all contribute to an organisation's ability to grow.

Listening becomes especially important.

When professionals understand what people actually need, they can move beyond offering immediate solutions and begin creating relationships based on long-term value.

In this sense, relationship management is not simply about maintaining connections. It is about understanding people well enough to help them make better decisions.

Quality in Every Decision

Quality culture is often discussed in terms of standards, processes and measurable performance. Yet its foundation is much broader.

It is also about how people approach their responsibilities.

A quality-driven mindset encourages professionals to ask better questions, verify information, consider consequences and continuously look for improvement.

The same mindset can strengthen decision-making.

Instead of asking only, "What works today?", future-focused professionals need to ask:

"What will continue to create value tomorrow?"

This shift from short-term thinking to long-term thinking is essential for sustainable growth.

Preparing for Tomorrow

The future will continue to bring uncertainty. New technologies will emerge, markets will change and expectations will evolve.

Organisations that are prepared for this environment will not necessarily be those that predict every change correctly. They will be the ones capable of learning, adapting and making thoughtful decisions when circumstances change.

That requires a culture where trust, innovation and quality work together.

Trust creates stronger relationships.

Innovation creates new possibilities.

Quality creates consistency and confidence.

Together, they create the foundation for transformation.

The Road Ahead

Building tomorrow does not begin with tomorrow's technology. It begins with the decisions we make today.

Every interaction, every improvement and every strategic choice contributes to the future an organisation creates.

The real transformation happens when professionals move beyond simply responding to change and begin preparing for it.

Better relationships create better understanding.

Better understanding creates better decisions.

Better decisions create stronger futures.

The art of building tomorrow, ultimately, is about combining trust with insight, innovation with responsibility, and quality with long-term thinking.

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best practicesSUSTAIN
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and create long-term
value

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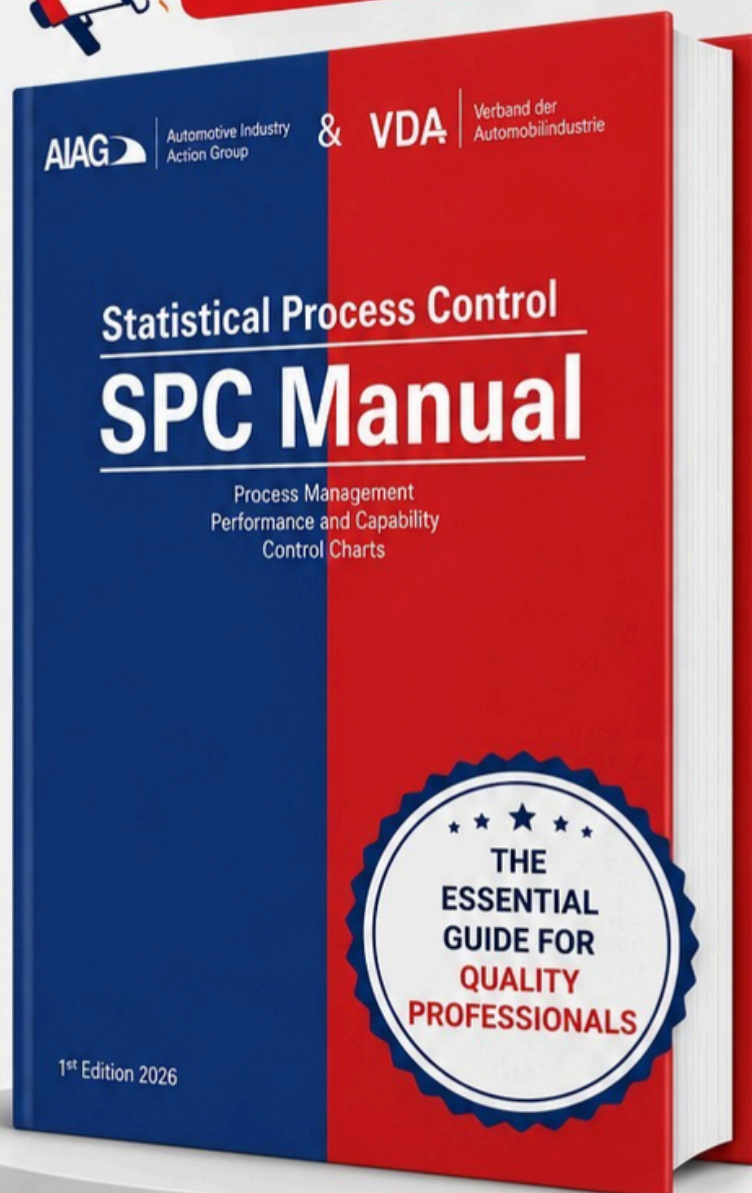
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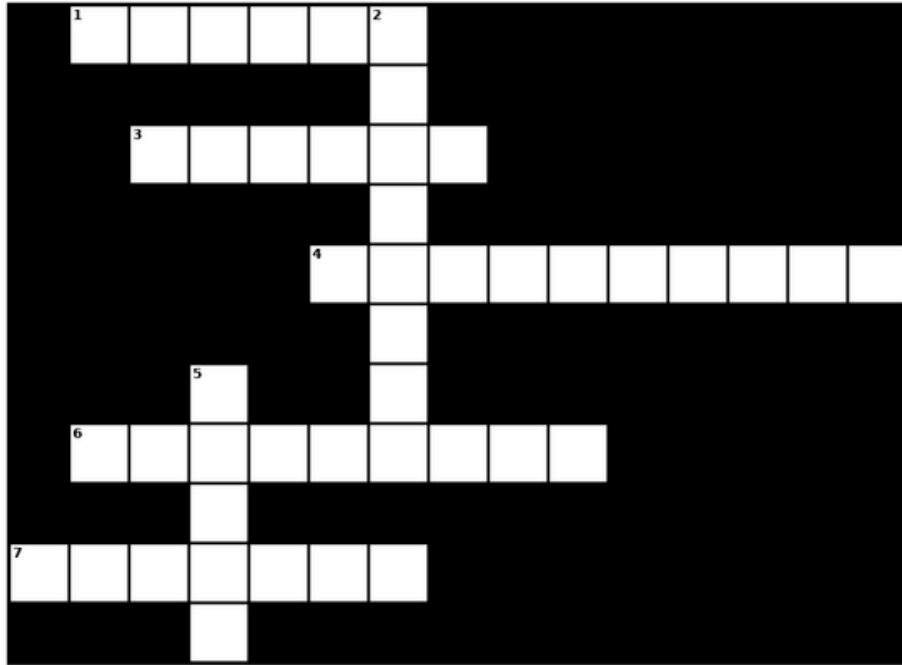


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INTELLIGENT ECONOMY: POWERING THE FUTURE

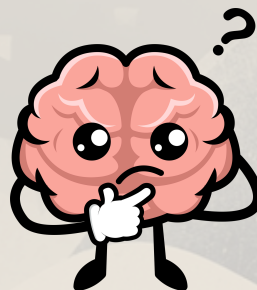


ACROSS

1. Time that is yet to come
3. A plan or drawing showing how something will be made
4. Introducing new ideas or methods to improve something
6. A detailed technical plan for construction or design
7. The standard of excellence in work or output

DOWN

2. A professional who designs, builds, or maintains systems and structures
5. To construct or put together something from parts



Answers of the Previous edition

ACROSS: 4. Reskilling 6. Digitalization 7. Automation

DOWN : 1. Flexibility 2. Collaboration 3. Hybrid work 5. Remote working



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India’s Engineering Sector Builds Tomorrow with Innovation & Quality

From smart manufacturing and sustainable infrastructure to digital transformation, India is engineering a future-ready economy.

By Staff
Correspondent

India is fast emerging as a global engineering powerhouse, driven by innovation, quality, and a strong commitment to building a sustainable future. The country’s engineering and manufacturing sector is witnessing a paradigm shift, fuelled by advanced technologies, skilled talent, and a focus on global competitiveness.



Young engineers collaborating on innovative solutions for a smarter and sustainable tomorrow.

Smart Manufacturing Gains Momentum

The adoption of Industry 4.0 technologies - IoT, AI, robotics, and data analytics-is trans-form factories across India. Smart manufacturing not only improves productivity, quality, and sustainability. Government initiatives make in India and production linked incentive (PLI) schemes are accelerating investments and strengthening domestic capabilities.

Sustainable Infrastructure for a Resilient Future

From high-speed rail corridors and smart cities to renewable energy projects, India’s infrastructure boom is creating long-term opportunities. Engineers are at the forefront, designing solutions that balance growth with environmental responsibility.

Engineering Talent Powering Global Growth

A new generation of engineers is driving change with creativity and expertise. With world-class education, industry-academia collaboration, and continuous upskilling, India is strengthening its position as a global hub for engineering talent.

KEY HIGHLIGHTS

Engineering exports crossed €3.2 lakh crore in FY 2025.

India ranks among the top global destinations for engineering R&D.

Green engineering and sustainable solutions are shaping the future.

Quality standards and innovation are driving global trust in Indian products.

VOICES FROM THE INDUSTRY

“The future belongs to those who engineer it with innovation, quality, and a sense of responsibility.

– Industry Leader



Quality as the Cornerstone of Global Trust

As Indian engineering products reach global markets, quality and reliability remain the foundation of trust. Adherence to international standards and a culture of excellence are helping Indian companies build strong, lasting partnerships worldwide.

THE ROAD AHEAD

The journey ahead is clear—innovate continually, build responsibly, and deliver quality at every step. Together, India’s engineering sector is not just building products, it is building tomorrow.



INNOVATE



BUILD



QUALITY



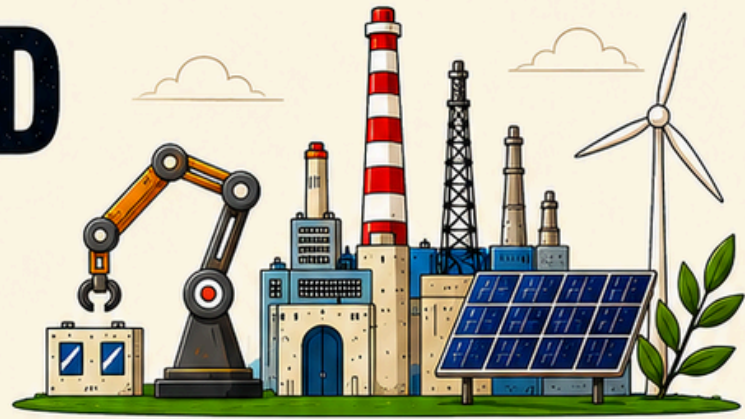
SUSTAIN

Engineering today. Building tomorrow.

Where Engineering, Innovation & Quality Shape the Future.

QUALITY-LED HUMOR

When Work Gets Too Serious



1 DEADLINES: THE ORIGINAL STRESS TEST.



2 QUALITY CHECK: EXPECTATION VS REALITY



3 MEETINGS: WHERE TIME GOES TO DISCUSS TIME.



4 INNOVATION MODE: ACTIVATED.



5 BUILDING TOMORROW



- Everyone:** Great! What's the plan?
- Team:** Still building it.
- Everyone:** But when will it be ready?
- Team:** Tomorrow.
- Everyone:** Which tomorrow?
- Team:** The one we are building now.

6 QUALITY TEAM: ALWAYS WATCHING.



We don't just find problems, we **prevent** future deadlines.



Observe.



Analyse.



Assure.

**We take our work seriously.
We don't take ourselves too seriously.**

BREAKING NEWS

THE ECONOMIC TIMES

SEPTEMBER 2026

India Unveils National Quality Mission to Strengthen Global Competitiveness

Government aims to build a quality-driven economy with global benchmarks and innovation.

New Delhi: The Government of India has announced the National Quality Mission (NQM) to embed quality, standardisation, and innovation across industries and services. The initiative will enhance productivity, reduce defects, and position India as a trusted global manufacturing and services hub.

The mission will focus on strengthening quality infrastructure, promoting adoption of global standards, upskilling workforce, and encouraging research and innovation in quality management practices.

It will be implemented in partnership with industry, academia, and international organisations.



Quality and innovation at the core of India's growth journey.

KEY HIGHLIGHTS

National Quality Mission announced to drive quality excellence across sectors.

Focus on global standards, innovation, and workforce development.

Mission to boost productivity, competitiveness, and export potential.

Industry, academia, and global partners to collaborate for quality leadership.

PILLARS OF THE NATIONAL QUALITY MISSION



QUALITY
INFRASTRUCTURE



GLOBAL
STANDARDS



WORKFORCE
DEVELOPMENT



INNOVATION &
RESEARCH



INDUSTRY
PARTNERSHIP



“Quality is not just a goal, it is a culture that drives sustainable growth and global trust.

– Government of India

The mission aligns with India's vision of 'Atmanirbhar Bharat' and 'Viksit Bharat 2047', ensuring that quality becomes a key differentiator in India's growth story.

THE ECONOMIC TIMES



LEAD AUDITOR COURSE ON ISO 14001:2026

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KEY HIGHLIGHTS

- ✓ Understand the ISO 14001:2026 standard structure, clauses & requirements
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DATES

14 – 18 SEPT 2026



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Internal Auditors
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ISO 37001:2025 ANTI-BRIBERY MANAGEMENT SYSTEM

Understanding the Latest Version &
Building an Ethical, Compliant Organization



DATE

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(Friday)



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MR. PRAVEEN PASRICHA

Director – QGS Group

Experienced Management Systems
Consultant, Trainer & Auditor with
expertise in Quality, Environmental,
OHS, Anti-Bribery, Risk & Compliance.

Faculty for UNIDO BESPA-FOOD Project –
SLAB & Leading Certification Bodies,
Sri Lanka

KEY TAKEAWAYS

- ✓ Why compliance controls fall short and what ISO 37001 adds.
- ✓ Identifying where bribery threats hide across operations.
- ✓ Connecting governance, risk management, and existing controls.
- ✓ Leadership and Anti-Bribery Function responsibilities.
- ✓ Applying risk assessment, due diligence, and response.
- ✓ Moving your organization From Controls to Confidence.



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Promoting Integrity.
Preventing Bribery.
Building Trust.

GLIMPSES



An IMS Internal Auditor Training Program was successfully conducted for a leading telecom infrastructure company. The session covered ISO 9001:2015, ISO 14001:2015, and ISO 45001:2018, with a practical focus on internal auditing techniques, nonconformity reporting, corrective actions, and continual improvement, strengthening participants' understanding of integrated management systems and promoting a culture of compliance, performance, and operational excellence.

A two-day Design Failure Mode and Effects Analysis (DFMEA) workshop was conducted for a leading global wheel manufacturer, focusing on the practical application of DFMEA in identifying and addressing potential design risks at an early stage. Through practical examples and discussions, participants strengthened their understanding of risk prevention, better design decisions, and developing more robust and reliable products.



A Root Cause Analysis (RCA) and Problem-Solving Training Program was conducted for a leading motorcycle and scooter manufacturing organization. The session focused on practical tools and proven methodologies to identify root causes, address recurring issues, and strengthen problem-solving capabilities. The program aimed to empower teams to drive effective corrective actions and build a strong culture of continuous improvement and manufacturing excellence.



A two-day First Time Right (FTR) Design workshop was conducted for one of India's leading engineering and manufacturing companies. The session focused on applying FTR Design principles to enhance design quality, reduce risks, minimize rework, and improve product reliability. Through structured engineering practices, participants strengthened their approach to product development while reinforcing a culture of engineering excellence and continuous improvement.



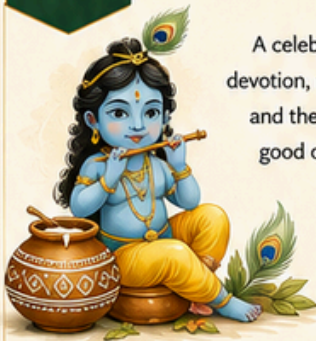
IMPORTANT DATES

SEPTEMBER 2026

Key occasions that inspire us to celebrate, learn and build a better tomorrow.

04
SEP

Janmashtami



A celebration of devotion, righteousness and the victory of good over evil.

05
SEP

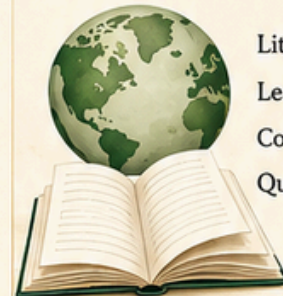
Teachers' Day



Honouring the spirit of learning, knowledge sharing and those who guide us towards professional excellence.

08
SEP

International Literacy Day



Literacy →
Learning →
Competence →
Quality

14
SEP

Ganesh Chaturthi



A celebration of wisdom, new beginnings and overcoming obstacles with purpose and determination.

15
SEP

Engineers' Day



Celebrating engineering, innovation, technical expertise and problem-solving that contribute to progress and development.

16
SEP

World Ozone Day



Promoting environmental responsibility, sustainable practices and the importance of protecting our planet.

17
SEP

Vishwakarma Puja



Honouring craftsmanship, precision, skill and the commitment to quality in engineering and construction.

21
SEP

International Day of Peace



Highlighting collaboration, respect, communication, teamwork and responsible leadership in building harmonious workplaces.

27
SEP

World Tourism Day



Highlighting safety, consistency, service quality and well-managed systems that create better tourism experiences.



LEARN
Continuously



COLLABORATE
Respectfully



IMPROVE
Consistently



EXCEL
Together



The DPDP Act, 2023 is Here. Is Your Business **Ready?**

Avoid penalties up to ₹250 Crores.

Turn Compliance into a **Competitive Advantage** with **QGS**.

Data Privacy is no longer optional—it's the law.

The Digital Personal Data Protection (DPDP) Act, 2023 dramatically shifts how Indian organizations must handle personal data. From 'Consent Managers' to 'Data Principal Rights,' the compliance landscape has changed.



Are you prepared to answer:

- Do you have verifiable consent for all legacy data?
- Is your Data Protection Board reporting mechanism ready?
- Have you identified if you are a **Significant Data Fiduciary (SDF)**?

Your DPDP Implementation Partner

At QGS, we don't just offer advice; we **Implement the framework**. We bridge the gap between Legal Requirements, IT Security, and Process Management.

4-Step DPDP Implementation Roadmap:

1. Data Discovery & Gap Assessment

- Data inventory & data flow mapping.
- Current maturity assessment vs DPDP 2023 requirements.
- Have you identified if you are a **Significant Data Fiduciary (SDF)**?

2. Framework Design & Documentation

- Drafting Privacy Notices (available in 22 languages).
- Vendor/Processor contract upgrades.

3. Operational Implementation

- Setting up the Consent Management Manager (CMM).
- Establishing the Grievance Redressal Mechanism.

4. Training & Sustainment

- ✓ **Role-based privacy training** for employees.
- ✓ **Mock Data Breach drills.**
- ✓ **Internal Privacy Audits.**

Why Choose QGS?

- ✓ **Holistic Approach:** We combine Legal interpretation with IT implementation.
- ✓ **Customized Solutions:** Tailored for MSMEs and Large Enterprises.
- ✓ **Proven Methodology:** Based on global best practices (GDPR/ISO 27701) adapted for India.



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Learn. Implement. Grow.



08 – 12 September 2026

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Develop auditing skills for stronger quality management systems.



22 – 26 September 2026

Six Sigma

Drive process excellence through data-driven improvement.



18 September 2026

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Gain insights into Anti-Bribery Management Systems.



08 October 2026

Course on ISO 14001 Transition

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