QUALITY HERALD
THE VOICE OF EXCELLENCE

OCTOBER 2026

BEYOND COMPLIANCE

How Standards, Quality & Leadership Create High-Performing Organizations

A Brighter Tomorrow Together



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ABOUT THE JOURNAL



Quality Herald *– The Voice of Excellence is a monthly professional magazine published by Quality Growth Services Pvt. Ltd. (QGS Group).*

It serves as a platform for sharing practical insights, innovative ideas, and thought leadership across Quality Management, Sustainability, Business Excellence, technology, and modern business practices.

The edition, themed ***"Beyond Compliance: How Standards, Quality & Leadership Create High-Performing Organizations,"*** *explores how organizations can move beyond basic compliance to build cultures of quality, accountability, continuous improvement, and strong leadership.*

The edition highlights practical approaches and professional perspectives on how standards, quality, people, data, innovation, and leadership contribute to building more resilient, responsible, and high-performing organizations.

The magazine welcomes contributions from professionals, academicians, researchers, industry experts, and students who wish to share knowledge, experiences, best practices, and innovative ideas that can create meaningful organizational impact.

AIMS

To be the leading platform for sharing practical insights, innovative ideas, and thought leadership in the field of Quality, Sustainability, Operations, and Business Excellence. It seeks to inspire professionals, academicians, and organisations to adopt and implement quality-driven approaches that lead to continuous improvement and societal value.

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STARTING YEAR
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SCOPE

- Management System
- Sustainability and ESG Practices
- Operational and Business Excellence
- Women Empowerment
- Youth, Education and Future of Quality Leadership
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- Tables & Figures: Clearly labelled
- Referencing: Author–Date (APA) style
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- Peer-reviewed by editorial board

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SUBMIT YOUR ARTICLE

We invite quality-driven professionals, academicians, and industry experts to contribute and be a part of this journey of excellence.

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Dear Readers,

Every organization today has standards to follow, systems to maintain, audits to face, and targets to achieve. Yet, after spending years working with organizations and professionals across different industries, I have increasingly felt that compliance, while necessary, is only the starting point.

A certificate on the wall does not make an organization excellent. A well-written procedure does not ensure that people will follow it with the right intent. And an audit score, however impressive, does not always tell us how effectively an organization performs when faced with a real problem.

What makes the difference is how people think and how leaders lead.

Standards give us a framework. Quality gives us the discipline to understand and improve what we do. Leadership brings these together by creating an environment where people are encouraged to question, learn, solve problems and take ownership. That is when a management system stops being something maintained for an audit and starts becoming part of the way an organization actually works.

This thought forms the theme of the October 2026 edition of Quality Herald: "Beyond Compliance: How Standards, Quality & Leadership Create High-Performing Organizations."

I am particularly happy that this edition brings together articles and perspectives from professionals. The real strength of Quality Herald has always been the experiences shared by people who practise quality, solve problems, lead teams and improve organizations every day.

I would also like to invite our readers to become contributors. If you have an experience, case study, idea, research insight or even a different perspective that can help another professional think differently, please share it with us. Knowledge grows when professionals are willing to share not only their successes, but also what they learned along the way.

As we enter the festive season, I take this opportunity to wish all our readers, contributors, colleagues, partners and their families happiness, good health and prosperity. Festivals remind us to reconnect, reflect and begin again with renewed energy. Perhaps organizations need moments like these too.

Let us continue to pursue quality not because a standard asks us to, but because we genuinely want tomorrow to be better than today.

Wishing you and your family a very happy and prosperous festive season.



Chief Editor - Dr. Sumit Shandilya
Quality Herald – The Voice of Excellence

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Dr. Sumit Shandilya Director
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Beyond Compliance When Does a Quality System Actually Start Working?

I have often wondered about a simple contradiction.

Two organizations can be certified to the same standard. Both can have documented procedures, trained internal auditors, management review meetings, quality objectives and impressive dashboards. Both may successfully clear their external audits.

Yet, one performs significantly better than the other. Why?

If the standard is the same, the broad requirements are the same and both organizations are compliant, where does the difference come from?

Over the years, while working with different organizations, I have come to believe that the answer lies in a distinction we sometimes overlook - Compliance can establish a system. It cannot, by itself, create a high-performing organization.

That requires something more.

The Audit Room and the Real Workplace

There is an interesting phenomenon that many quality professionals would have experienced. Before an important audit, organizations suddenly become very active. Documents are reviewed. Records are completed. Boards are updated. People are briefed. Old observations are revisited. Everyone wants to make sure that the auditor sees the system functioning as intended. There is nothing inherently wrong with preparing for an audit. The real question is what happens after the auditor leaves. Does the same discipline remain?

Are problems still discussed with the same seriousness? Are corrective actions actually followed through? Are process parameters reviewed because they matter to performance, or because someone may ask for the records later?

This is where we begin to see the difference between having a management system and actually managing through that system. A good quality system should not become visible only when an audit approaches. It should be visible every day in the decisions people make.

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Standards Were Never Meant to Become Paperwork

I sometimes feel that standards have suffered because of the way we implement them. Take a simple requirement such as risk-based thinking. Its purpose is powerful. Before acting, understand what can go wrong, assess its significance and take appropriate action. But somewhere during implementation, the thinking can get replaced by a risk register. Once the register exists, the requirement appears to have been addressed.

The same can happen with corrective action. What should be an exercise in understanding why a problem occurred can become the completion of a CAPA form. Management review can become a presentation. Internal audit can become a checklist exercise. Training can become an attendance sheet.Gradually, **evidence of doing something starts receiving more attention than the effectiveness of what was done.**That is a dangerous point for any management system.

Documentation is important. Evidence is necessary. Traceability matters. But none of these should become substitutes for thinking. The purpose of a standard is not to create documents. It is to create discipline in the way an organization operates.



Quality Is Often Lost Between Departments

Another issue I have repeatedly observed is the tendency to associate quality primarily with the Quality Department.

➢ A production problem occurs, and Quality is called.
➢ A customer complaint arrives, and Quality coordinates the response.
➢ An audit is announced, and Quality starts preparing the organization.
➢ A corrective action is overdue, and Quality begins following up.

If this happens repeatedly, we should ask an uncomfortable question:

Does the organization have a quality system, or does the Quality Department have one?



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Quality cannot be inspected into a product at the end of the process, nor can it be delegated to one function.

➢ Engineering decisions affect quality.
➢ Purchasing decisions affect quality.
➢ Maintenance affects quality.
➢ Production planning affects quality.
➢ Recruitment and competence affect quality.
➢ Leadership decisions certainly affect quality.

Even Finance can influence quality when decisions concerning suppliers, maintenance, technology or resources are made purely on immediate cost without considering the longer-term impact.

High-performing organizations understand these connections. Quality becomes part of how functions make decisions rather than something that one department monitors on behalf of everybody else.

Leadership Changes the Meaning of the Same Standard

Employees observe what leaders pay attention to.

- If a review meeting focuses only on output, people learn that output matters most.
- If a recurring quality problem is tolerated, people understand the real priority irrespective of what the quality policy says.
- If problems are punished, people become skilled at hiding them.
- If problems are treated as opportunities to improve the process, people become more willing to surface them.

Culture is shaped not merely by what leaders communicate, but by what they repeatedly accept, reject, question and reward.

This is why two companies implementing exactly the same standard can achieve completely different outcomes.

The clauses may be identical. Leadership interpretation is not.



One organization asks, **"What do we need to show the auditor?"** Another asks, "**Why are we doing this, and is it helping us perform better?"**

Those two questions eventually create two very different organizations.

From Corrective Action to Organizational Learning

The maturity of a quality system can be judged by what happens after something goes wrong.

High-performing organizations are not organizations without failures. They are organizations that learn faster from failures and prevent their recurrence.

Problem solving can sometimes become superficial:

- A defect occurs.
- An analysis is completed.
- An operator is retrained.
- A corrective action is closed.



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Mr. Himanshu Srivastava
Data Analyst ,Wood Mackenzie



Beyond the Numbers: When Data Becomes a Standard for Excellence

In a data-driven world, the real competitive advantage is not simply having more information it is knowing how to make that information reliable, meaningful, and actionable.

Data as the Foundation

We live in a world where almost every business decision is influenced by data. From understanding markets and customer behaviour to forecasting trends and evaluating performance, organizations increasingly depend on information to guide their next move.

Working as a Data Analyst, I have learned that having access to data is only the starting point. The real value comes from knowing whether the data can be trusted and, more importantly, knowing what it is telling us.

Data quality is therefore not merely a technical concern. It is an organizational standard. If the information being used to make a decision is incomplete, inconsistent, outdated, or incorrectly interpreted, even the most sophisticated analysis can lead to the wrong conclusion.

This is why standards matter. Consistent processes for collecting, validating, organizing, and analysing information create a foundation on which businesses can confidently build.

Accuracy Creates Trust

One of the most important lessons I have learned is that quality begins with accuracy.

An analyst may spend hours working with datasets, building reports, identifying patterns, or preparing insights. But before any of that, there is a fundamental question: Can I trust the information in front of me?

Maintaining data quality requires attention to detail and a willingness to question inconsistencies rather than simply accepting what appears on the screen. Small errors can sometimes have significant consequences when they are carried into larger business decisions.

For me, this is where compliance and quality begin to differ.

Compliance may tell us that a particular process must be followed. Quality challenges us to ask whether that process is actually producing information that people can rely on.

Going beyond compliance means developing a mindset where accuracy is not treated as an obligation but as a responsibility.



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From Numbers to Insights

However, accurate data alone does not create value.

The role of an analyst goes beyond preparing spreadsheets, dashboards, or reports. The real responsibility is to translate information into something that decision-makers can understand and act upon.

A number becomes meaningful only when we understand its context.

Why did something change? What pattern is emerging? Is the result an isolated event or part of a larger trend? What could happen next? What assumptions are influencing our interpretation?

These questions turn data into insight.

I believe this is one of the most important differences between organizations that simply use data and organizations that are genuinely data-driven. The latter encourage people to ask questions rather than simply accept numbers at face value.





The Human Side of Analytics

It is easy to assume that working with data is purely technical. In reality, some of the most important skills are human.

An analyst needs curiosity to explore a problem, critical thinking to challenge assumptions, and communication skills to explain complex findings in a simple way.

A technically perfect analysis has limited value if the people making decisions cannot understand it.

This is also where collaboration becomes important. Data teams work with different functions, and each team may look at the same information from a different perspective. Bringing these perspectives together can often reveal insights that would otherwise be missed.

High-performing organizations understand that data should not exist in isolation. It should become part of the organization's decision-making culture.

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Mr. Saurabh Kumar
Assistant trainer , 360digital transformation



Building People for a Digital Future

Beyond the Training Checklist

Technology Needs People

Digital transformation has become one of the defining priorities for modern organizations. Businesses are adopting new technologies, automating processes, introducing artificial intelligence, and redesigning the way work gets done.

But technology alone cannot transform an organization.

As an Assistant Trainer in digital transformation, I have seen that the success of any new system ultimately depends on whether people understand it, accept it, and know how to use it effectively.

An organization can invest in the most advanced technology available, but if employees are not prepared to work with it, the investment may never reach its full potential.

This is why learning and capability building must be treated as an essential part of transformation rather than an afterthought.



Training is sometimes viewed as a simple compliance activity: complete the required session, attend the workshop, finish the assessment, and move on.

But effective learning should go much further.

For me, the real question is not “Did the employee complete the training?” but “Did the employee become more capable because of it?”

That difference may appear small, but it can completely change the way organizations approach learning.

A successful training program should help people understand not only what is changing, but why it is changing and how they can adapt.

When employees understand the purpose behind a transformation, resistance can become curiosity.

Making Digital Learning Relevant

Every organization has employees with different levels of technical knowledge and experience. Some may immediately understand a new platform or process, while others may need more time and practical guidance.

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Creating a Culture of Continuous Learning

Technology will not stop evolving.

A skill that is valuable today may need to be updated tomorrow. New platforms will emerge, processes will change, and artificial intelligence will continue to influence how organizations operate.

This makes continuous learning an organizational capability rather than an individual responsibility.

High-performing organizations create environments where learning is encouraged even when there is no immediate compliance requirement.

Employees should feel comfortable asking questions, experimenting with new approaches, and learning from mistakes.

In my view, this is one of the strongest indicators of organizational maturity.

Leadership During Change

Transformation can create uncertainty.

Employees may wonder whether their existing skills will remain relevant, whether new technology will replace certain responsibilities, or whether they will be able to adapt quickly enough.

This is where leadership becomes critical.

Leaders need to communicate clearly and honestly. They must explain the purpose of change while also acknowledging the challenges that come with it.

More importantly, leaders need to demonstrate adaptability themselves.

It is difficult to build a culture of continuous learning when employees see leadership resisting change. Conversely, when leaders actively learn, experiment, and seek feedback, they send a powerful message that adaptability is a strength.

The Trainer as a Bridge

I see the role of a trainer as more than simply delivering information.

A trainer can act as a bridge between organizational goals and employee capability.

The organization may know where it wants to go, but employees need to understand how they can contribute to getting there.

That requires communication, empathy, patience, and the ability to simplify complex concepts.

A successful training environment should make employees feel that technology is something they can work with, rather than something being imposed on them.



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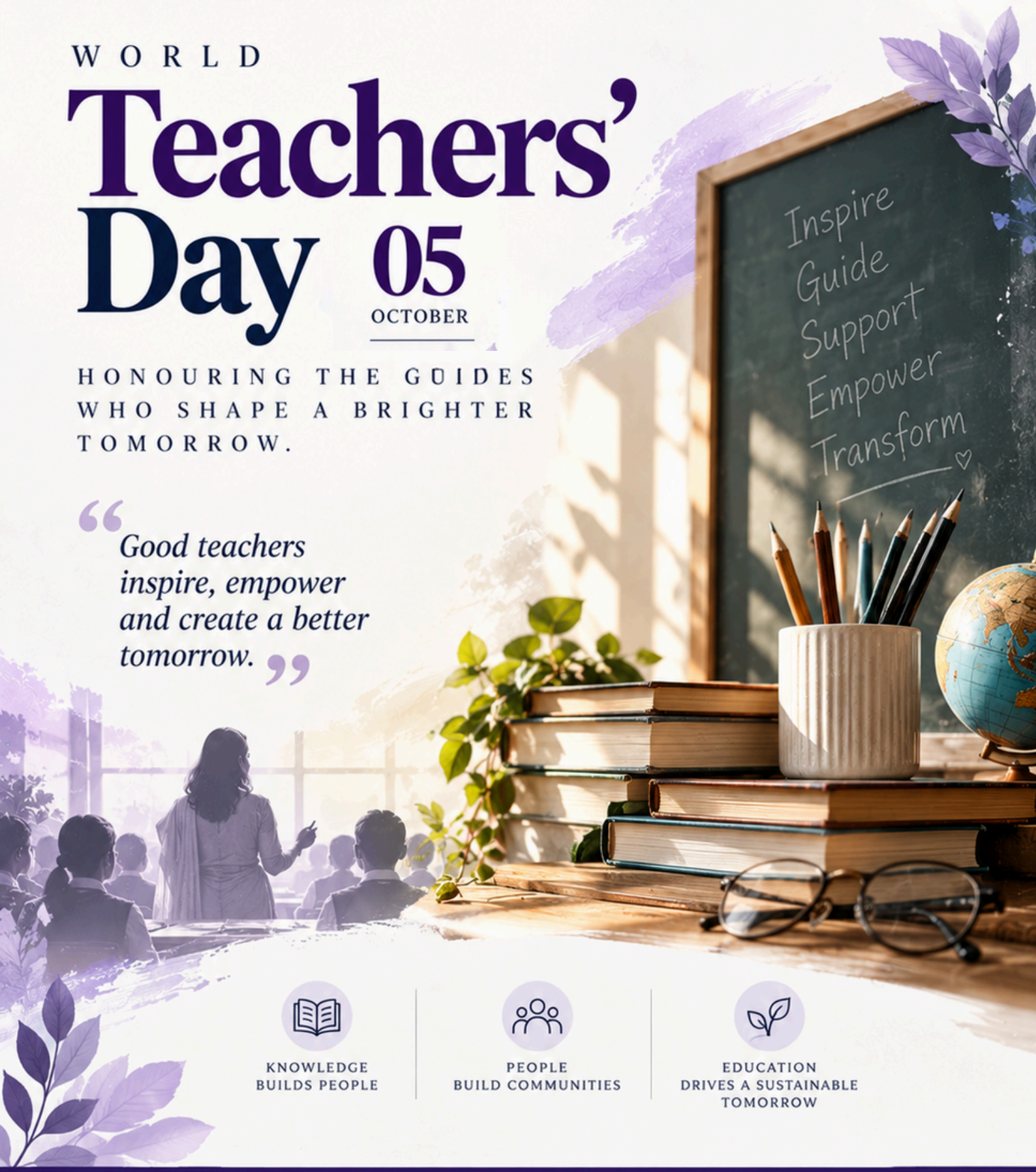
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BUILDING PRODUCTS PEOPLE CAN TRUST



Bharat Matani
Key Accounts Manager at Asian Paints



Starting with the Customer

Every product begins with a problem.

As a Product Manager, I have learned that one of the most important responsibilities is understanding what that problem actually is before jumping into a solution.

In a fast-moving digital environment, there is often pressure to build, launch, and iterate quickly. Speed is important, but speed without direction can lead to products that are technically impressive yet fail to solve what customers genuinely need.

That is why customer understanding must remain at the centre of product development.

A product should not be built simply because a feature is possible. It should be built because it creates meaningful value.

Quality Is More Than Functionality

When we talk about product quality, functionality is usually the first thing that comes to mind.

Does the product work? Is it reliable? Is it easy to use?

These questions are essential, but quality goes beyond functionality.

A high-quality product should also be intuitive, consistent, accessible, and aligned with customer expectations. Every interaction contributes to the overall experience.

In a digital business, even a small point of friction can influence how customers perceive the entire brand.

This is why standards are important. They provide a framework that helps teams maintain consistency while moving quickly.

But standards should not become limitations.

Going beyond compliance means using standards as a starting point for creating something better.



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DESIGNING FOR TRUST

In digital products, trust can be fragile. Customers expect information to be accurate, processes to be reliable, and interactions to be secure and transparent.

When customers trust a product, they are more likely to return to it and recommend it. This makes trust a measurable business asset, even if it does not appear as a simple line item on a dashboard.

Every product decision contributes to that trust.

A confusing interface, unexpected experience, or inconsistent process can weaken it. On the other hand, thoughtful design and reliable experiences can strengthen it.

LEARNING THROUGH ITERATION

No product is finished forever.

Customer needs change. Technology changes. Markets change. Competitors change.

The best product organizations therefore build systems that allow them to learn continuously.

Launching a product is not the end of the process. It is an opportunity to gather feedback, analyse behaviour, identify gaps, and improve.

This requires organizations to be comfortable with experimentation.

Not every experiment will succeed. But every well-designed experiment can provide learning.



For me, high performance in product management is not measured by how many features a team launches.

It is measured by whether those features create meaningful outcomes.

A product can have hundreds of features and still feel difficult to use. Another can have a simple interface and become indispensable because it solves the customer's problem exceptionally well.

That is the difference between building more and building better.

Going beyond compliance means moving from asking, "Does this meet the requirement?" to asking, "Does this create meaningful value for the customer?"

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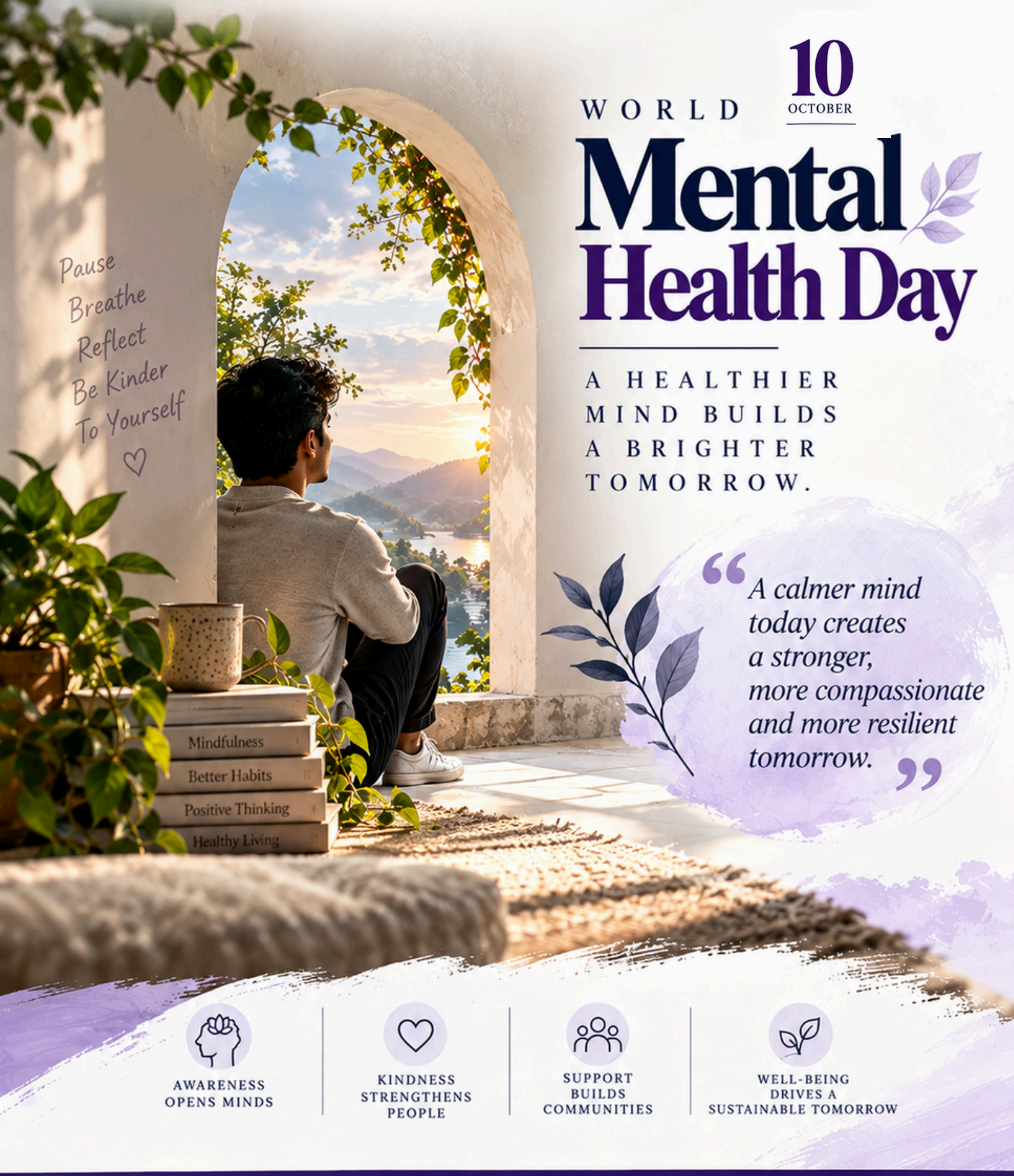
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Rounak Saini
Finance Executive
AOV Group



The Role of Finance in Building Strong Organizations

Finance is not only about numbers and records. It is about creating accuracy, accountability, and the financial discipline that allows an organization to grow with confidence.

More Than Numbers

When people think about finance, they often think about numbers, budgets, invoices, expenses, and reports. While these are important parts of the function, working in finance has taught me that the role goes much deeper.

As a Finance Executive, I see finance as one of the foundations that helps an organization operate smoothly. Every department depends on financial information in some way, whether it is planning a project, managing expenses, evaluating costs, or making decisions about future investments.

This makes accuracy and responsibility extremely important.

A small error in a financial record may appear insignificant, but when financial information is used for larger decisions, even small inaccuracies can have an impact.

Accuracy Builds Confidence

One of the most important standards in finance is accuracy.

Maintaining proper records, checking information, following established processes, and ensuring that financial documentation is complete are not simply routine activities. They help create confidence in the organization's financial information.

For me, quality means being able to look at a financial record and know that it has been prepared carefully and responsibly.

This requires attention to detail. It also requires consistency.

Financial processes work effectively when everyone follows clear standards and understands their responsibility. When processes are inconsistent, it becomes harder to track information, identify errors, and make informed decisions.



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Supporting Better Decisions

Finance plays an important role in helping businesses understand where their money is going and how resources are being used.

Financial information can help identify unnecessary costs, evaluate performance, support budgeting, and guide future planning.

This means finance professionals need to look beyond individual transactions.

We need to understand the larger picture.

Why has a particular cost increased? Can resources be used more efficiently? Is spending aligned with business priorities? What information can help another department plan better?

These questions allow finance to move from simply recording information to supporting better business decisions.

Collaboration Matters

Finance does not operate independently.

In an organization, finance teams regularly interact with different departments. Each function has its own priorities, but financial discipline needs to remain consistent across the organization.

Good communication therefore becomes essential.

Growing With Discipline

Every organization wants to grow, but sustainable growth requires financial discipline.

Growth without proper planning can create unnecessary risks. Strong financial processes help organizations understand their resources, manage costs, and make decisions with greater confidence.

In a growing organization, finance therefore becomes more than a support function. It becomes part of the foundation that allows different teams to operate responsibly.

For me, this is what “Beyond Compliance” means in finance.

It means understanding that following rules is essential, but creating value requires something more accuracy, accountability, efficiency, and a willingness to continuously improve.



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RENYGE TECHNOLOGIES

WORLD Standards Day

14 OCTOBER

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BRIGHTER TOMORROWS.



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STRONGER ECONOMIES

INCLUSIVE COMMUNITIES

A MORE SUSTAINABLE TOMORROW

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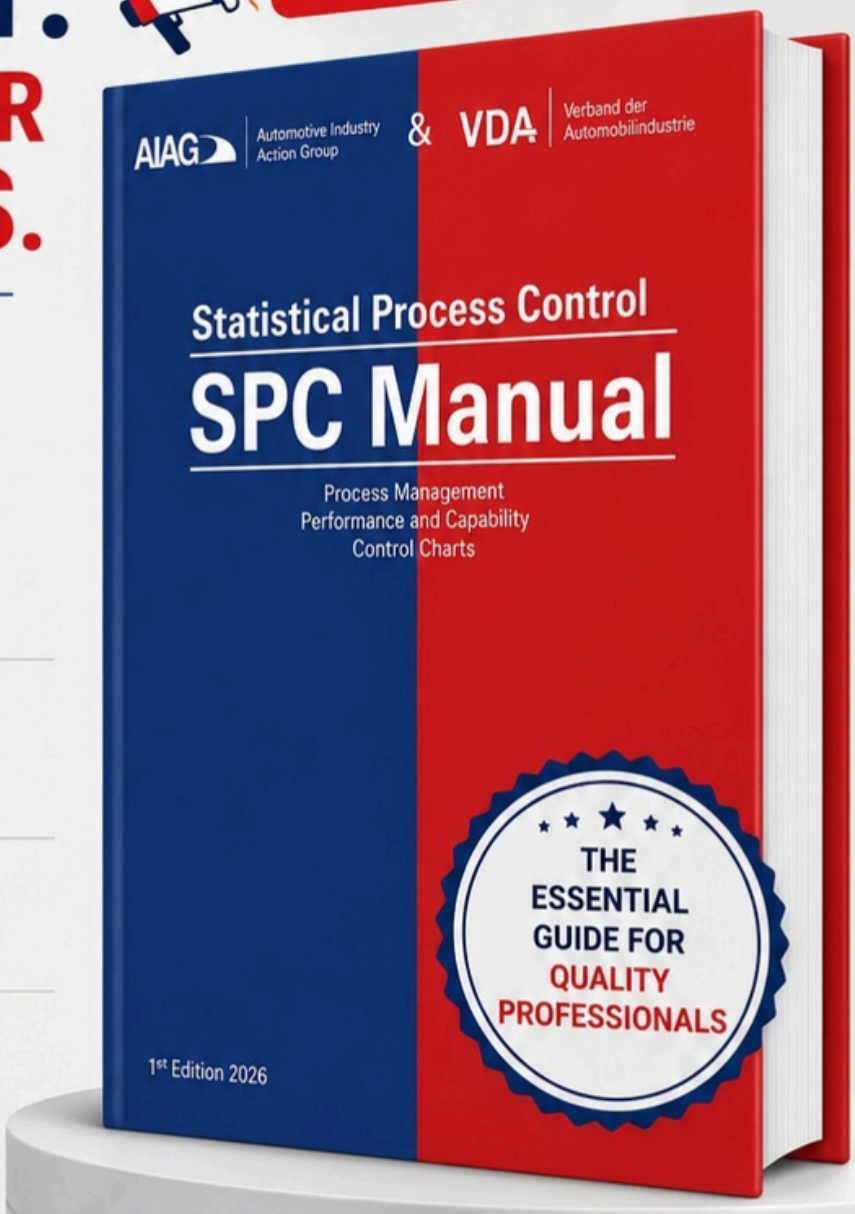
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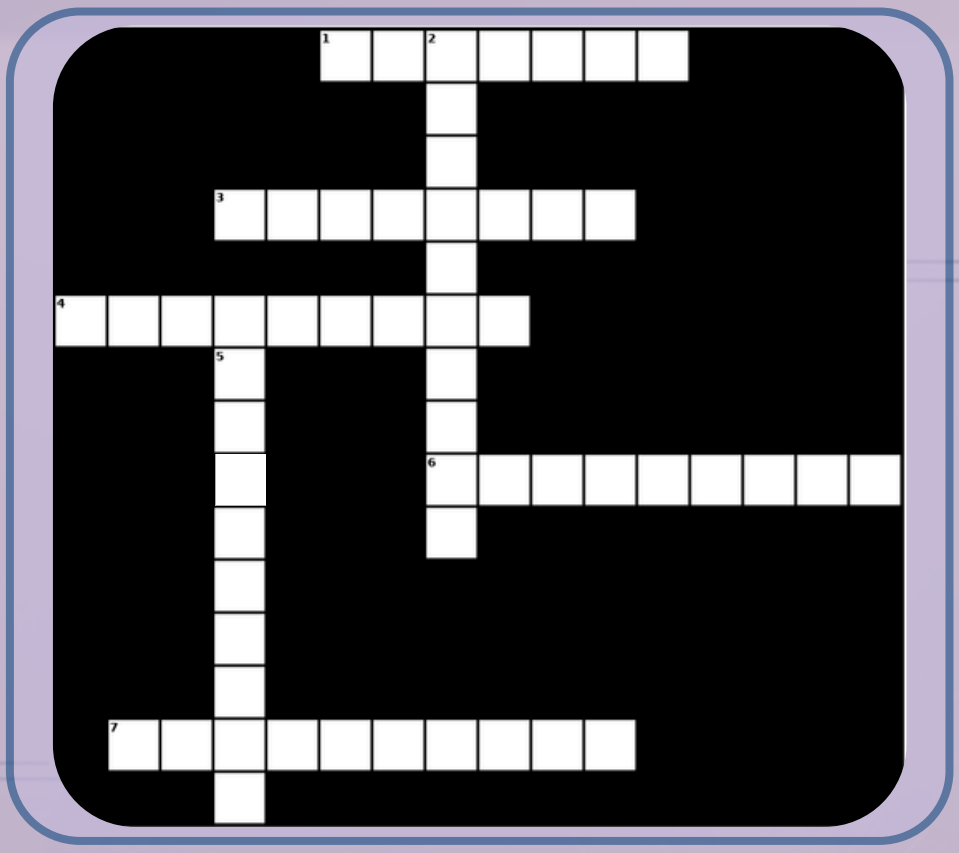
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INTELLIGENT ECONOMY: POWERING THE FUTURE

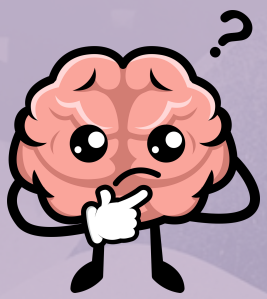


ACROSS

1. Shared values and behaviors within an organization
3. An established norm or requirement for quality
4. A reference point used to measure performance
6. Adherence to strong moral and ethical principles
7. The quality of being outstanding or exceeding expectations

DOWN

2. The ability to guide and inspire a team or organization
5. Acting in accordance with rules, laws, or standards



Answers of the Previous edition

ACROSS: 1. Future 3. Design 4. Innovation 6. Blueprint 7. Quality
DOWN : 2. Engineer 5. Build

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INDIA NEWS 10 SEPTEMBER 2026

BIS engages MSMEs to strengthen quality standards across India

Stakeholder conclave in Chennai focuses on quality, certification and competitiveness for India's MSMEs.

CHENNAI: The Bureau of Indian Standards (BIS) organised a stakeholder conclave for Micro, Small and Medium Enterprises (MSMEs) in Chennai to strengthen the adoption of Indian Standards and enhance the quality and competitiveness of domestic industry.

The conclave brought together MSME representatives, industry associations, experts and government officials to discuss the importance of standardization, BIS certification, testing requirements and emerging standards relevant to the manufacturing and services sectors.

Officials highlighted that adherence to quality standards and the use of approved raw materials are critical for improving product quality, ensuring consumer safety and enhancing the global competitiveness of Indian enterprises.



BIS held a stakeholder conclave in Chennai to promote quality standards and strengthen the competitiveness of India's MSMEs.

KEY HIGHLIGHTS

Focus on Indian Standards
Emphasis on wider adoption of Indian Standards across MSMEs.

BIS Certification & Testing
Guidance on certification processes and testing requirements.

Quality Improvement
Discussion on enhancing product quality through compliance and use of approved raw materials.

Competitiveness
Standards seen as a key enabler for productivity, innovation and access to global markets.

Industry Collaboration
Call for stronger partnerships between BIS, industry and other stakeholders.

Building a stronger, quality-driven MSME sector

BIS officials noted that quality standards are essential for building a resilient and competitive manufacturing ecosystem, especially for MSMEs, which play a vital role in India's economic growth.

The conclave also focused on capacity building, handholding support and creating greater awareness about applicable Quality Control Orders (QCOs) to help MSMEs comply with regulatory requirements.

Participants welcomed the initiative, highlighting that greater industry engagement and easier access to standardization resources will help them improve product quality, expand market opportunities and contribute to a stronger, quality-driven India.

BIS reaffirmed its commitment to working closely with MSMEs, industry bodies and other stakeholders to promote a culture of quality across sectors.



Strengthening quality practices can help Indian MSMEs improve product quality and access global markets.

QUALITY-LED HUMOR

Insights on How Standards, Quality & Leadership Create High-Performing Organizations



1 STANDARDS VS. REALITY

CEO:
We need ISO compliance. Make it so.

Team:
Do we follow the actual standard, or the interpretation that lets us still ship things?"

CEO:
The one that makes the standard easier."



2 QUALITY ASSURANCE DISCOVERY

Inspector 1:
Quality data shows a perfect 100% pass rate!

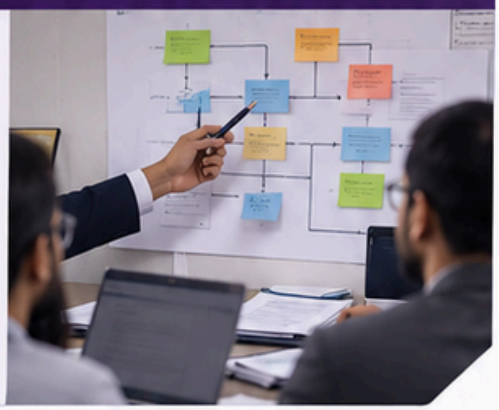
Inspector 2:
Yes, but where is the data on rejected parts?"

Inspector 1:



3 THE MYTH OF PERFECT PROCESS

"But it looks so good on paper!"



4 LEADERSHIP VISION DECODED

Leader:
"Our new vision is to harmonize standards for global-leading quality culture!"

Employee:
"So, the same as last year, but in more words?



5 THE HIGH-PERFORMING DREAM

Employee 1: Our standard-driven culture is incredibly high-performing! Total synergy!

Employee 2: And what did we do today?"

Employee 1: We... documented how high-performing we are.



We take our work seriously.
We don't take our standards too seriously.

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Understand the key changes, new requirements and implementation guidance for a smooth transition to ISO 14001:2026.

DATE	MODE	PRICE
8-Oct-2026 (Thursday)	ONLINE	₹ 10,000/- (Per Participant) + 18% GST



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Director – QGS Group

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GLIMPSES



Strengthening Incident Investigation and Workplace Safety

QGSPL conducted a one-day training programme on Incident and Accident Investigation for a leading organisation in India's infrastructure and construction sector. Led by Mr. Ramesh Grover, the programme focused on evidence collection, root cause analysis, and corrective actions, helping participants strengthen their ability to prevent incidents from recurring and promote a safer workplace.



Strengthening Internal Audit Skills in the Automotive Sector

QGS Group conducted an IATF 16949:2016 Internal Auditor Training Programme for a leading manufacturer of automotive components and systems, electric vehicles, and buses. Led by Mr. Anurag Srivastava, Vice President, QGS Group, the programme focused on audit planning, process-based auditing, identifying nonconformities, and using audit findings to drive improvement.

Strengthening Welding System Assessment Skills

QGSPL successfully conducted a 2-day Internal Assessor Programme on CQI-15 – Special Process: Welding System Assessment for a global automotive manufacturing company. Led by Dr. Sumit Shandilya, the programme covered CQI-15 requirements, welding-process controls, job audits, gap identification, and continual improvement, strengthening participants' capabilities in effective internal assessments and welding-process performance.



Strengthening Workplace Safety Through Awareness and Action

QGS Group conducted a one-day Workplace Safety Training programme in Gurugram for a leading manufacturer and solutions provider serving the renewable energy, telecom, and machine manufacturing sectors. Led by Mr. Ramesh Grover, Director, QGS Group, the session focused on recognising hazards, adopting safe work practices, and building shared responsibility for a safer workplace.



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IMPORTANT DATES

OCTOBER 2026

02 OCT



Gandhi Jayanti & Lal Bahadur Shastri Jayanti

Honouring the values of truth, non-violence and selfless service.

05 OCT



World Teachers' Day

Recognising the dedication and invaluable contribution of teachers in building a better future.

10 OCT



World Mental Health Day

Greater awareness for stronger, healthier communities.

13 OCT



International Day for Disaster Risk Reduction

Building resilient communities and a safer tomorrow.

14 OCT



World Standards Day

A shared vision for a stronger, safer and more sustainable world.

20 OCT



Dussehra / Vijayadashami

Celebrating the victory of good over evil and the triumph of truth.

26 OCT



Maharishi Valmiki Jayanti

Remembering the author of the Ramayana and his contribution to knowledge and ethics.

29 OCT



Karwa Chauth

A day of love, devotion and well-being.

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The DPDP Act, 2023 is Here. Is Your Business Ready?

Avoid penalties up to ₹250 Crores.

Turn Compliance into a **Competitive Advantage with QGS.**

Data Privacy is no longer optional—it's the law.



The Digital Personal Data Protection (DPDP) Act, 2023 dramatically shifts how Indian organizations must handle personal data. From 'Consent Managers' to 'Data Principal Rights," the compliance landscape has changed.

Are you prepared to answer:

- Do you have verifiable consent for all legacy data?
- Is your Data Protection Board reporting mechanism ready?
- Have you identified if you are a **Significant Data Fiduciary (SDF)**?

Your DPDP Implementation Partner

At QGS, we don't just offer advice; we **Implement the framework**. We bridge the gap between Legal Requirements, IT Security, and Process Management.

4-Step DPDP Implementation Roadmap:

1. Data Discovery & Gap Assessment

- Data inventory & data flow mapping.
- Current maturity assessment vs DPDP 2023 requirements.
- Have you identified if you are a **Significant Data Fiduciary (SDF)**?

2. Framework Design & Documentation

- Drafting Privacy Notices (available in 22 (anguegs).
- Vondor/Processor contract upgraltes.

3. Operational Implementation

- Setting up the Consent Management Manager (CMM).
- Establishing the Grievance Redressal Mechanism.

4. Training & Sustainment

Role-based privacy training for employees.

Mock Data Breach drills.

Internal Privacy Audits.

Why Choose QGS?

Holistic Approach: We combine Legal interpretation with IT implementation.

Customized Solutions: Tailored for MSMEs and Large Enterprises.

Proven Methodology: Based on global best practices (GDPR/ISO 27701) adapted for India.

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ISO 14001:2026
ENVIRONMENTAL MANAGEMENT SYSTEM

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08 OCT 2026 • 1 DAY

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FACULTY
Mr. Sachin Grover

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₹10,000 + 18% GST / participant

FOCUS
Key changes, requirements and implementation guidance.



ISO 9001:2026
TRANSITION COURSE

DATE
14 OCT 2026 • 1 DAY

TIME / MODE
10:00 AM–05:30 PM | ONLINE

FACULTY
Dr. Surendra P. Tiwari

FEE
₹3,000 + 18% GST / participant

FOCUS
Understand the changes and plan your transition.



ISO 9001:2026
INTERNAL AUDITORS TRAINING

DATE
21–22 OCT 2026 • 2 DAYS

TIME / VENUE
10:00 AM–05:30 PM | QGS Training Hall,

VENUE
Kirti Nagar, New Delhi – 110015

FACULTY
Dr. Surendra P. Tiwari

FEE
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Scan QR and register

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